

Internationaler eCommerce Key Account Manager (Ungarn, Rumänien, Portugal, Tschechische Republik)

Auftraggeber: Parfümerie Douglas GmbH

Datum: 15.8.2017 – 1.1.2019 (1,5 Jahre)

Standort: hauptsächlich Düsseldorf + Homeoffice möglich

Vergütung: bis zu 45,-€/ Std.

Arbeitszeit: 25 - 30 Std./ Woche (aufgeteilt auf 5 Tage die Woche)

Voraussetzungen:

- Erfahrungen im eCommerce
- optimalerweise Shopware Erfahrung
- sehr gutes Englisch
- Erfahrungen mit JIRA/ Confluence von Vorteil
- Schnelle Auffassungsgabe
- Selbstsicheres Auftreten

Aufgaben:

- Work together with international Online Shop Manager and Shopware agency to discuss and assist in developing new features
- First point of contact for country Online Shop Managers at Douglas Headquarter
- Proactive support of the online business by initiating Online Shop optimizations
- Consult & support the e-commerce activities by sharing best practices from the other country shops always ensuring Douglas standards
- IT Budget management: in charge of aligning new international requirements to the available IT budget and approving agency invoices/costs
- Knowledge transfer & support: advice & day-to-day support for the Shop, trainings & update of the training material for Shopware (Confluence)
- support in liaising with other departments if needed (e.g. IT, Controlling)
- filter and forward relevant information from Headquarter to countries
- Refining tickets for country specific requests or bugs and keep track of all tickets to make sure, the tickets are dealt with on time
- Follow up of bug & bugfixing (JIRA)

Kontakt: Meike Grube, Teamlead New Business International, m.grube@douglas.de